



NATIONAL OILWELL

July 10, 2002

To Whom It May Concern:

I write this letter to serve as a strong endorsement for the team at Enterprise Systems Corporation. I have worked with this team of professionals for over three years and their service, support and knowledge are impressive on the Nortel Networks product line.

Sean Pyykola has provided National Oilwell with excellent engineering and pricing on our Meridian 1 systems. He demonstrates a high level of competence on the Meridian 1 systems and applications. Today, we have several Meridian 1 systems networked and have recently deployed IP telephones in our global network and we are pleased with the voice quality of the I2004 telephone. We have already invested in the equipment to network our systems in an IP environment and believe we can eliminate some T1 costs in our network.

The technical expertise this team possesses is clearly why I stay with Enterprise Systems. I can call on Rodney Hyde and Tommy Cross to provide me with answers to questions and service related issues are handled promptly and professionally. I have been very pleased with the Meridian 1 installations this team has completed for me. This is a big difference from other Nortel companies I have used in my 12 years as the communications manager.

Enterprise Systems will be an excellent company for your firm's communications group to partner with.

Angie Johnson
Communications Manager
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