

Direct General Insurance selects Enterprise Systems Corporation to Maintain Avaya Systems

FOR IMMEDIATE RELEASE

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HOUSTON, TEXAS – September, 2011 – It was announced that Direct General Insurance has selected Enterprise Systems Corporation to maintain its Avaya voice communications, contact center and messaging systems at its Tampa, Florida; Baton Rouge; Dallas and Nashville locations. The solutions include multi-site Avaya CS1000E, Contact Center, Workforce Optimization and Avaya CallPilot messaging.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Enterprise Systems Corporation services and supports voice solutions including Avaya CS1000, Communications Manager, CallPilot, Aura Messaging, Aura Contact Center, IPOffice and BCM; Shoretel's IP Voice Systems and Mitel 3300 and 5000 series platforms. Enterprise Systems services and supports networking solutions including Avaya VSP9000, Passport 8000 core, 3000, 4000 and 5000 series Edge and 8100 series Wireless; HP's complete line of wired and wireless Ethernet products; and Enterasys secure wired and wireless networking. Competencies include IP telephony (VoIP) LAN/WAN switching, security and wireless engineering and deployment.

ABOUT DIRECT GENERAL INSURANCE

Direct General Corporation, headquartered in Nashville, TN, is a privately owned financial services holding company whose operating subsidiaries provide personal automobile insurance, term life insurance, premium finance and other consumer products and services through our a network of over 420 offices across thirteen states. Direct General is proud to serve: Arkansas, Florida, Georgia, Illinois, Kentucky, Louisiana, Mississippi, Missouri, North Carolina, South Carolina, Tennessee, Texas and Virginia.