

Enterprise Systems Corporation Deploys Symposium Call Center Server for Star Furniture

FOR IMMEDIATE RELEASE

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HOUSTON, TEXAS – April, 2003 - Enterprise Systems Corporation announced today that Symposium Call Center Server 4.2 has been successfully installed for Star Furniture of Houston, Texas. The installation involved approximately fifty Call Center Agents and an upgrade to the Meridian 1 Option 11C. Additionally, the Meridian Mail was reconfigured to provide recorded announcement services for the Symposium.

“The nature of our Call Center made the upgrade a particularly long and drawn out process. From initial meetings to the actual installation of the server to post acceptance, Rodney and the Enterprise Systems team were there and demonstrated professionalism and dedication to the quality of their work” said Steve Robinson, Vice President of Data Processing for Star Furniture.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Nortel Networks voice and data solutions including Meridian 1, Succession, CallPilot, Symposium, Meridian Mail, Norstar and BCM. Competencies include TDM circuit switched telephony, VoIP and wireless engineering and deployment.

ABOUT STAR FURNITURE

Star Furniture is a member of the Berkshire Hathaway Companies. Star was founded in 1912 and is listed as the 32nd largest furniture retailer in the nation in Furniture Today's list of the top 100 retailers, and has posted significant sales increases in recent years. Star has locations in Houston, Austin, Bryan and San Antonio, Texas.