

# Enterprise Systems Corporation Performs System upgrade and Contact Center consulting for Naples Daily News

FOR IMMEDIATE RELEASE

Contact: Rodney Hyde  
President  
713-343-1222  
rhyde@enter-sys.com  
<http://www.enter-sys.com>

HOUSTON, TEXAS – October 16, 2006 - Enterprise Systems Corporation announced today that a successful software upgrade for a 1200 port Option 61C to current Release 4.5 software was performed for Naples Daily News. Additionally, two Application Developer engineers provided consultation to the Naples Daily News management. The Contact Center consists of a Symposium Contact Center Server with 60 licensed agents.

## ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Nortel Networks voice and data solutions including Meridian 1, Succession, CallPilot, Symposium, Meridian Mail, Norstar and BCM. Competencies include TDM circuit switched telephony, VoIP and wireless engineering and deployment.

## ABOUT NAPLES DAILY NEWS

The Naples Daily News was founded in 1923 as the Collier County News, a weekly newspaper published in Everglades City. By the 1940s, it was obvious that Naples, 40 miles to the north, was going to be the county's boomtown, so the News moved its operation there in 1948. In 1963, the paper began publishing the daily, changing its name to the Naples Daily News. With the area's rapid population growth and the sensitive ecosystems of the Gulf of Mexico and the Everglades, the News focuses much of its coverage on land development and the environment. Other important topics include tourism, agriculture, and recreation. In 1990 the Naples Daily News was one of 10 newspapers with under 50,000 circulation cited for excellence by the American Society of Newspaper Editors. In 1995 it won the Charles E. Scripps Award for support of literacy. The newspaper received Best Use of Photographs in the 1996 Pictures of the Year competition sponsored by the National Newspaper Photographers Association. The Naples Daily News has a circulation currently of around 70,000.