

Enterprise Systems Corporation Deploys Nortel Networks CallPilot for Harris County Appraisal District

FOR IMMEDIATE RELEASE

Contact: Rodney Hyde
President
713-343-1222
rhyde@enter-sys.com
<http://www.enter-sys.com>

HOUSTON, TEXAS – September, 2004 - Enterprise Systems Corporation announced today that a Nortel Networks CallPilot solution has been selected for expansion of voice messaging at the main Harris County Appraisal District (HCAD) Campus in Houston. The existing Meridian Mail system channels were becoming overloaded due a tremendous taxpayer response this fall. The CallPilot system was chosen over a standard Meridian Mail expansion due to the Unified Messaging capabilities. HCAD was able to take advantage of an aggressive Meridian Mail to CallPilot migration program offered by Nortel Networks. of the Nortel Networks Meridian 1.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Nortel Networks voice and data solutions including Meridian 1, Succession, CallPilot, Symposium, Meridian Mail, Norstar and BCM. Competencies include TDM circuit switched telephony, VoIP and wireless engineering and deployment.

ABOUT HARRIS COUNTY APPRAISAL DISTRICT

HCAD is responsible for local property tax appraisal and exemption administration for nearly 500 jurisdictions (taxing units) in America's third most populous county (Harris) in Houston, Texas.

Each taxing unit, such as the county, a city, school district, municipal utility district, etc., sets its own tax rate to generate revenue to pay for such things as police and fire protection, public schools, road and street maintenance, courts, water and sewer systems, and other public services. Appraisals established by HCAD allocate the year's tax burden on the basis of each taxable property's January 1st market value.