

# Enterprise Systems Corporation Selected for Systems and Contact Center Upgrades for Conroe Regional Medical Center

FOR IMMEDIATE RELEASE

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HOUSTON, TEXAS – May 15, 2006 – It was announced today that Conroe Regional Medical Center has selected Enterprise Systems Corporation to upgrade the 3200 port Meridian 1 Option 81C voice system to CS1000 and the Symposium Express Contact Center Server. The Option 81C switch will be upgraded to Release 4.5 CS1000M system with Signaling Server. The Symposium Express Contact Center Server will be upgraded from Release 3.0 to Release 4.2.

## ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Nortel Networks voice and data solutions including Meridian 1, CS1000, Succession, CallPilot, Symposium, Contact Center, Meridian Mail, Norstar and BCM. Competencies include TDM circuit switched telephony, VoIP, extensive Contact Center and wireless engineering and deployment.

## ABOUT CONROE REGIONAL MEDICAL CENTER

For more than 60 years, Conroe Regional Medical Center has been committed to bringing a full continuum of general and specialty services and high-quality, patient-centered care to the residents of Montgomery County and beyond. Conroe Regional has more than 1,000 employees and a medical staff consisting of 250 physicians and surgeons who practice independently in a wide variety of specialties.