

Enterprise Systems Corporation Selected to Upgrade Sterling Bank Communications and Contact Center Systems

FOR IMMEDIATE RELEASE

Contact: Rodney Hyde
President
713-343-1222
rhyde@enter-sys.com
<http://www.enter-sys.com>

HOUSTON, TEXAS – June 12, 2008 – It was announced that Sterling Bank of Houston, Texas has selected Enterprise Systems Corporation to perform extensive upgrades to its voice communications and contact center systems as well as migration to IP Telephony. Enterprise Systems was chosen over competitors AT&T, Shared Technologies and Dell after a very lengthy evaluation process. “Enterprise Systems demonstrated an outstanding competency along with an attention to our needs which weighed significantly in our decision to choose them over some much larger competitors” remarked Scott Giarratano, Communications Manager for Sterling Bank. The project is an extensive one, converting 31 Houston, 7 San Antonio and 6 Dallas branch locations to IP Gateways with IP end points, installing a geographically redundant CS1000E for corporate office utilizing all IP end points, and migrating all existing users of an existing Option 81C to the new CS1000E transparently. Additionally, an existing Symposium Contact Center Server will be upgraded to Contact Center 6.0 and a CallPilot Voice Messaging server will be upgraded from Release 2.02 to 5.0 and migrating platforms.

ABOUT ENTERPRISE SYSTEMS CORPORATION

Houston, Texas Based Enterprise Systems Corporation services and supports Nortel voice and data solutions including CS1000, Meridian 1, Succession, CallPilot, Symposium, Contact Center, Meridian Mail, Norstar and BCM. Competencies include TDM circuit switched telephony, VoIP and wireless engineering and deployment.

ABOUT STERLING BANK

Sterling Bank was founded in 1974 and has become one of the largest, locally-managed banks in Texas with financial assets of \$4.5 billion. The hallmark of Sterling Bank is personal customer service, the kind of service not available from large, out-of-state banks that dominate the Texas marketplace. Personal service is delivered at 49 banking offices in the Houston, North Texas and San Antonio metropolitan areas. Sterling Bank is a wholly-owned subsidiary of Sterling Bancshares, Inc., Houston, Texas (NASDAQ: SBIB).